

CLEARPACK AUSTRALIA PTY. LTD.

ACN 152 338 737 ABN 49 152 338 737

PH: +613 9762-9727 - FAX +613 9761-1488

E-mail: sales@clearpack.com.au

Web: www.clearpack.com.au

23rd March 2020

To all our valued customers,

The current Coronavirus (COVID 19) situation is unique and we want to assure you that we are taking every possible step to protect our customers and staff from infection while continuing production on a daily basis. As a supplier of quality packaging for primary food products, we understand the need to continue to meet our customer's needs.

We already have very strict handwashing and hygiene policies in place within our warehouse and production facility but have advised all staff to wash and sanitise their hands more regularly during this time.

We are encouraging any staff who are feeling unwell to stay home and have work from home arrangements in place wherever possible.

We are closely monitoring the situation and are following the recommendations of the Federal and State Governments. We will certainly notify our customers if anything changes.

We have been in contact with all of our suppliers and they have advised that there will be no disruptions to supply.

We have also asked that no representative's visit our office during this time to minimise the number of contacts.

Some of our raw materials are sourced from overseas – Primarily USA, UK, Malaysia and Thailand, but also Europe and China. The impact on the Australian dollar therefore is sure to lead to increases in costs and some suppliers have already notified significant increases.

We are already preparing a new price list for release effective April which we will distribute ASAP.

We have experienced an increase in demand for certain product's but this should not impact on delivery times. If you do expect a delivery that hasn't arrived, please do not hesitate to call for an update.

Please be patient and stay well.

Thank you for your support.

Regards,

Wayne Senior

Director

Clearpack Australia Pty Ltd.